

# Warranty Statement

## Snail Turbo Warranty

1. All Snail Turbo products carry a 12 months warranty from date of purchase, provided that the turbo has been correctly fitted and serviced in accordance with Snail Turbo' fitting instructions.
2. We would recommend that you have the vehicle full check before installing our turbos as well as getting tuning.
3. Particular conditions as following, caused by human factors or incorrect fitting and usage are not covered by the warranty
  - (i) Burned shaft caused by insufficient oil pressure
  - (ii) Broken shaft and damaged wheel caused by surge
  - (iii) Improper installation lead to turbo failure. Hardware pipes are not upgraded or connected incorrectly...etc.
  - (iv) Disassembling turbo cartridge.

## Submit a Warranty Claim

If during the Warranty Period you submit a claim to Snail Turbo in accordance with the warranty, Snail Turbo will, at its option:

- (i) repair the Snail Turbo products using new parts.
- (ii) replace the Snail Turbo with the same model

We guarantee the repaired or replaced turbo for 3 months or the remaining term of your Snail Turbo warranty coverage, whichever is longer.

**Name:**

**Product Model:**

**Email:**

**Fault Description:**

Please send this form as well as pictures of turbo to [snailturbo@gmail.com](mailto:snailturbo@gmail.com)